Employee Desktop Live Viewer

User Guide

Version 18.1

Contents

1.	Ir	ntroduction to Employee Desktop Live Viewer	4
	1.1	Using the Manual	4
	1.2	About Employee Desktop Live Viewer	4
	1.3	Salient Features	4
2.	G	Setting Started	5
	2.1	Installation Pre-requisites	5
	2	.1.1 Hardware Requirements	5
	2	.1.2 Software Requirements	5
	2.2	Downloading Employee Desktop Live Viewer for the First Time	6
	2.3	Install Employee Desktop Live Viewer	6
	2.4	Start Employee Desktop Live Viewer	6
	2.5	Uninstall Employee Desktop Live Viewer	7
3.	S	oftware Interface	7
4.	lr	nstall and uninstall Agent	9
	4.1	Remote Agent Installation	9
	4.2	Group Policy Installation	20
	4.3	Manual Installation	31
	4.4	Uninstall Agent	36
5.	V	/iewer Admin Account	39
	5.1	Create Viewer Admin Account	39
	5.2	Modify Viewer Admin Account	41
	5.3	Delete Viewer Admin Account	43
6.	S	ettings	45
7.	S	tart Monitoring with Employee Desktop Live Viewer	48
	7.1	View previous records	51
8.	С	Conclusion	53
9.	S	upport	53



10.	Copyright	53



3

1. Introduction to Employee Desktop Live Viewer

Welcome to the user manual of Employee Desktop Live Viewer, an efficient tool to monitor your organization's employee activities on his/her systems. This user manual comprises step-by-step guidelines on using Employee Desktop Live Viewer.

1.1 Using the Manual

First-time users are recommended to read this manual entirely before using Employee Desktop Live Viewer. But experienced users can use the Table of Contents to find out information about the tasks that they need to perform with Employee Desktop Live Viewer software.

1.2 About Employee Desktop Live Viewer

Employee Desktop Live Viewer records the desktop activities of employees in real time. The tool has three components -

1. Server Module - Server Module is the central module of Employee Desktop Live Viewer. It has the most important job of enrolling the systems which you want to monitor, creating an administrator account to monitor them, and managing the settings of the whole monitoring process.

2. Agent - An agent is an Employee Desktop Live Viewer module which is installed on the system which you want to monitor. It is installed through the server module by following any of the three methods -

- Remote Agent Installation.
- Group Policy Installation.
- Manual Installation.

3. Viewer - A viewer can be installed on the system from which the server is reachable. It permits you to view the Live/Previous activities of employee desktop(s) which are currently being monitored.

1.3 Salient Features

Salient features Employee Desktop Live Viewer include:

- It efficiently monitors the agent computers present in the same domain, different domain, and workgroup environments.
- It accesses agent computers using LAN static IP as well as Global IP.
- Monitors the Live Activities of an agent.
- Monitors multiple computers at a single time.
- Records activities on all agent computers (you can save snapshots too).
- View the recordings for the selected agent.



- Offline recording facility (it is helpful when the employee is not using the computer or not connected to LAN).
- Runs in stealth mode. So, the employee will not be aware that he/she is being monitored.
- Sends messages to an agent or a group.
- Remotely controls the agent system (turn-off, restart, shut-down), etc.
- Sends messages up to 200 characters to the agent.
- Assigns different admins to monitor multiple agents to divide the monitoring task.
- Easily uninstalls the agent in case you need to stop monitoring.
- A light-weighted tool which does not make any changes in the agent system's data.
- Increases organization's productivity as employees does not spend time on social media and personal net surfing.

2. Getting Started

To start monitoring with Employee Desktop Live Viewer, you need to download and install this software. So, go through the basic system requirements for hassle-free installation of the software.

2.1 Installation Pre-requisites

Following are the basic system pre-requisites to perform successful installation of Employee Desktop Live Viewer:

2.1.1 Hardware Requirements

The hardware pre-requisites are:

- Pentium IV Processor
- 128 MB RAM (256 MB recommended)
- For software installation 100 MB
- Disk space Enough for saving the recorded videos.

2.1.2 Software Requirements

Supported MS Windows Operating System (Both 32-bit and 64-bit):

- Windows 10
- Windows 8.1
- Windows 8
- Windows 7
- Windows Vista



- Windows XP- SP2, SP3
- Windows 2000
- Windows Server 2016
- Windows Server 2012 R2
- Windows Server 2012
- Windows Server 2008, R2
- Windows Server 2003, R2
- Windows Server System OS For Server Module

2.2 Downloading Employee Desktop Live Viewer for the First Time

After checking your computer with the prescribed system requirements for Employee Desktop Live Viewer, you can download the trial version of the tool on your computer using the following link:

https://www.nucleustechnologies.com/employee-desktop-live-viewer.html:

The free trial version of Employee Desktop Live Viewer efficiently monitors an unlimited number of desktops for 07 days. To monitor your employee's desktop activities for a longer period, purchase the full version of the software depending on the number of desired computers you want to monitor.

2.3 Install Employee Desktop Live Viewer

Employee Desktop Live Viewer comes with setup files – Server Module and Monitoring Module. To install Employee Desktop Live Viewer – Server Module onto your computer system, perform the following steps:

- 1. Ensure that the computer has the basic system requirements and has sufficient memory available.
- 2. Download Employee Desktop Live Viewer from the website:

https://www.nucleustechnologies.com/employee-desktop-live-viewer.html

- 3. Double-click Employee Desktop Live Viewer Server Module Installer .exe file.
- 4. Follow the on-screen instructions. After installation, a completion screen will be displayed.
- 5. Click Finish; the main window of Employee Desktop Live Viewer Server Module will be launched.
- 6. Repeat steps 4,5 to install Employee Desktop Live Viewer Monitoring tool.

2.4 Start Employee Desktop Live Viewer

To start Employee Desktop Live Viewer software:



• Click Start > All Programs > Employee Desktop Live Viewer – Server Module

Alternatively, you can launch Employee Desktop Live Viewer – Server Module by using the Quick Launch icon or the shortcut icon on on the desktop. You can start the Monitoring module similarly.

2.5 Uninstall Employee Desktop Live Viewer

You may need to uninstall and re-install Employee Desktop Live Viewer. To uninstall Employee Desktop Live Viewer from your system,

1. Click Start > All Programs > Employee Desktop Live Viewer > Uninstall Employee Desktop Live Viewer – Server Module

A warning message will be displayed.

2. Click Yes to uninstall Employee Desktop Live Viewer.

Before proceeding to uninstall Employee Desktop Live Viewer – Server module, you must ensure that the software is not running.

You can alternatively uninstall Employee Desktop Live Viewer from the **Control Panel** by performing the following steps:

- 1. Click Start > Control Panel, and then double-click Add or Remove Programs icon.
- 2. Select Employee Desktop Live Viewer Server Module and click Remove.
- 3. A warning message will be displayed. Click Yes to uninstall Employee Desktop Live Viewer Server Module.
- 4. Follow the first three steps to remove **Employee Desktop Live Viewer Monitoring Module** from the system.

3. Software Interface

After the installation of the Employee Desktop Live Viewer, it is easy to be familiar with its interface.



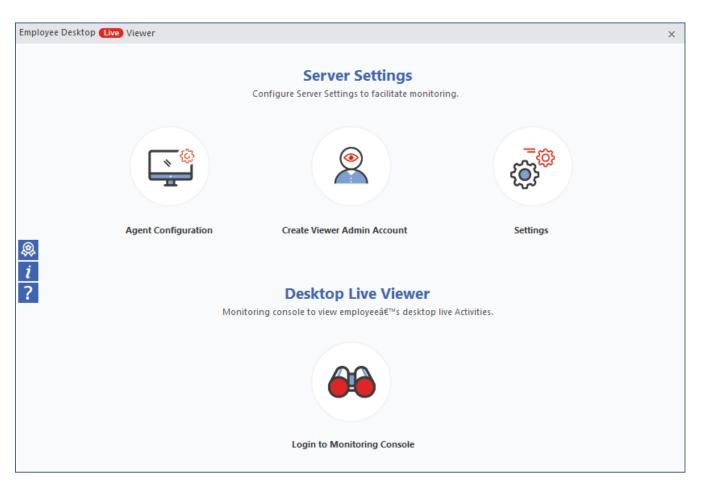


Figure 3.1 Welcome Screen of Employee Desktop Viewer

The user interface of Employee Desktop Live Viewer consists of two parts – 1. Server settings. 2. Desktop Live Viewer.

The server settings have three sub-parts -

1. Agent Configuration –

In the Agent configuration, you can create and install the Agent setup on the desired computer(s) using three methods – Install Agent (remotely), Group Policy installation, and manual installation.

2. Create Viewer Admin Account -

Here you can create, modify, and delete the admin account(s) which are assigned the task to monitor the employee's desktop.

3. Settings –

The Settings page consists of various settings which can be applied to the monitoring task. It includes recording location, retentions settings, picture quality settings, and pop-up notification settings.

In Desktop Live Viewer, you can log in to the Monitoring Console –

8

1. Monitoring Console -

In monitoring console, you can login using the Admin account you have created. After login, the Admin will be able to view the live activities of employee's computer and he can remotely turn-off, restart, or shutdown the computer. The admin can also send a message of up to 200 characters and download videos as per the requirement.

Additionally, there are three special buttons available at the left-hand side of the tool – Licenses, About, and Help.

1. Licenses

You can use the licenses button to activate your license. You will get the activation key after you purchase a license.

2. About

Provides basic information about the software, its build, and support.

3. Help

You can get every detail about the features and working of the software.

4. Install and uninstall Agent

To start monitoring, we need to install the Monitoring Agent on employee's system. There are three ways for agent configuration –

- 1. Remote Agent Installation.
- 2. Group Policy Installation.
- 3. Manual installation.

4.1 Remote Agent Installation

Step 1. Click the Agent Configuration icon on the Home Screen.



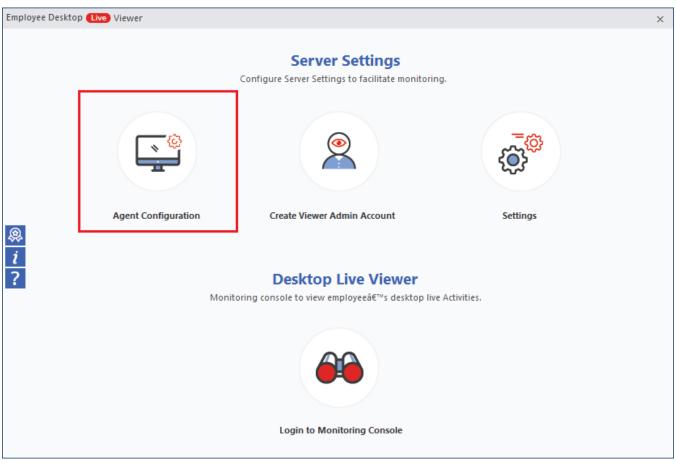


Figure 4.1 Agent Configuration

Step 2. Click the Install Agent button.

Employee Desktop 🧲	Live) Viewer			×
	Agent Configurat	ion puters which you want to monitor.		
		Create Setup 👻 Uninstall Agent	Uninstaller	Refresh
Host Name	Unique ID :	Last Received File Update	Pop-Up Status	Auditing
	٥ 		—	
WORKSTATION-	03FFB61C-0B75-411F-9058-5F	6A4A30 03/15/2018 12:57:31	 Enabled 	Enabled
			0	K Cancel
		Figure 4.2 Click Install		

Step 3. Click Add using IP.



Employee Desktop Live View	er				×
Install Agent					
Install Agent					
Configure Agent on the Comput	er which you want to mor	itor			
Select All		Add Using IP	Browse and Add	Remove	
Host Name/IP Address					
					_
					_
					_
					_
					_
Mode of Addition					
1. Add Using IP : Add the o	computers by IP address.				
2. Browse and Add : Browse t	ha computers within natu	iode			
2. browse and Add . browse	the computers within netw	OIK.			
			Install	Cancel	

Figure 4.3 Add Using IP

Step 4. Here, you can add a single computer or multiple computers as agents. Input the IP address of a single agent. Then, click **OK**.

KERNEL Data recovery

Employee	Desktop Live Vie	wer					×
Ado	d Compute	r(s)					
💿 Sin	gle Computer Additio	n					
En	nter the IP Address						
	192 .	168		50	•	35	
	Itiple Computer Addit Inter the IP Range	ion	То				
In	nport From CSV				ОК	Cance	el

Figure 4.4 Add Computer(s)

NOTE - to add multiple computers, you can manually input a range of IP addresses or import the list using a CSV file.

Employee Desktop Live Viewer	
Add Computer(s)	
O Single Computer Addition	
Enter the IP Address	
· · · ·	
 Multiple Computer Addition 	
Enter the IP Range	
	50 . 45

Figure 4.5 Add Computer(s)

Step 5. The agent gets selected. Now to install the monitoring tool in the agent system, click Install.



Employee Desktop Live Viewer ×				
Install Agent				
Configure Agent on the Computer	which you want to mor	nitor		
Select All		Add Using IP	Browse and Add	Remove
Host Name/IP Address				
✓ 192.168.50.35				
Mode of Addition				
1. Add Using IP : Add the co	mputers by IP address.			
2. Browse and Add : Browse th	e computers within net	work		
L. Bondo and Add - Brondo an		indire.		
			Install	Cancel

Figure 4.6 Install Agent

NOTE - You can easily remove the selected agent using the **Remove** button.

Step 6. Apart from manually inputting the IP address of the agent, you can take the help of a CSV (comma separated value) file. Select the second option for **Multiple Computer Addition** and click **Import from CSV** while adding the computer(s).



Employee Desktop Live Viewer	×
Add Computer(s)	
O Single Computer Addition	
Enter the IP Address	
Multiple Computer Addition	
Enter the IP Range	
· · · To · · ·	
Import From CSV OK Cancel	

Figure 4.7 Add Multiple Computer using CSV

NOTE - In the selected CSV file, you must enter a **series of IP addresses** or their **network computer names**.

Step 7. As soon as you import the CSV file, its IP address list will be listed in the tool. Here you can select the IP addresses and click **Install**.



Employee Desktop Live Viewer ×				
Install Agent				
Configure Agent on the Compu	ter which you want to mo	nitor		
Select All		Add Using IP	Browse and Add	Remove
Host Name/IP Address				
✓ 192.168.50.75				
192.168.50.74				
✔ 192.168.50.73				
✔ 192.168.50.72				
✔ 192.168.50.71				
✔ 192.168.50.70				
✔ 192.168.50.69				
✓ 192.168.50.68				
192.168.50.67				
192.168.50.66				
192.168.50.65				
Mode of Addition				
1. Add Using IP : Add the	computers by IP address			
2. Browse and Add : Browse				
2. Drowse and Add . Drowse	the computers within net	WOIK.		
			Install	Cancel

Figure 4.8 Select Computers and install Agent

Step 8. You can use the Browse and add button to install agents.



Install Agent	
Configure Agent on the Computer which you want to monitor	
Select All Add Using IP Browse and Add Remove	
Host Name/IP Address	
192.168.50.75	
192.168.50.74	
192.168.50.73	
192.168.50.72	
192.168.50.71	
192.168.50.70	
192.168.50.69	
192.168.50.68	
192.168.50.67	
192.168.50.66	
192.168.50.65	_
Mode of Addition	
1. Add Using IP : Add the computers by IP address.	
2. Browse and Add : Browse the computers within network.	
Install Cancel	
instail Cancer	

Figure 4.9 Browse and Add

Step 9. Now select the computers on which you want to install the agent and click OK.



Select All	Refresh Start
łost Name	IP Address
LEPIDEEXCHANGE	192.168.70.16
MSG-SERVER	192.168.70.20
NEWEXCHANGE	192.168.70.12
CRM-PC	192.168.70.30
LS-MONITORING	192.168.70.230
NDRWEB44-INTERV	192.168.70.94
SETUP-ANTIVIRUS	192.168.70.200
WINDOWS7-PC	192.168.70.15

Figure 4.10 Browse and Add computers

Step 10. After selecting the user, click **Install** and a message window will inform you about the restarting options available. Click **Restart Now** to immediately restart the computer; click **Restart Later** to do it later.



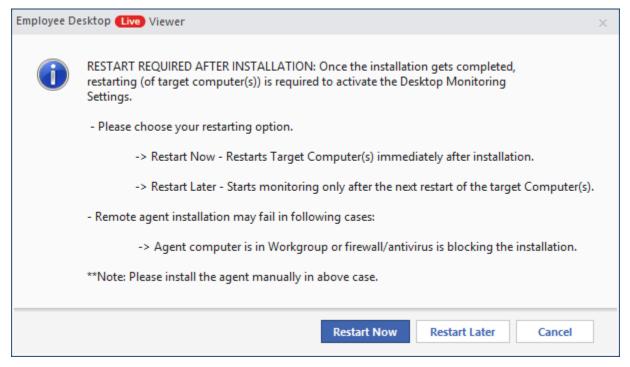


Figure 4.11 Required action after installation

Step 11. Next step requires you to **login** to the host by inputting the Username, Password, and IP address of the Server.



Employee Desktop (Live) Viewer	X
Login to Install Agent	(s)
Usemame : *	
windows10@chily.com	
Password : *	
•••••	
Server Local IP : *	
192 . 168 .	50 . 66
Server Global IP : (Optional)	
· · ·	
[Server Global IP Address
Remember Password	Login Cancel

Figure 4.12 Login to Install Agent

As soon as the agent is successfully installed on the employee's computer, the monitoring will start automatically.

4.2 Group Policy Installation

Group Policy installation is used when you need to install the monitoring tool on multiple systems in a single domain. Here is it's complete procedure –

Step1. Click Agent Configuration on the Home screen.



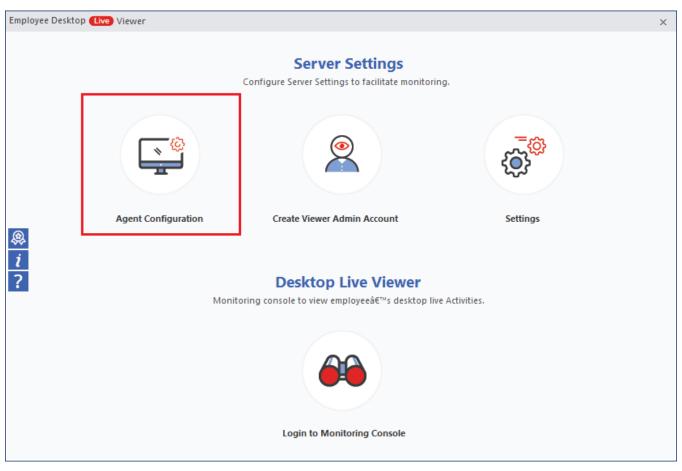


Figure 4. 13 Agent Configuration

Step 2. Select For Group Policy Installation option from Create Setup drop-down list.





Agent Configuration Configure Agents on the computers which you want to monitor.

		Install /	Agent	Create Se	tup	Uninstall Agent	Uninstaller		Refresh
Host Name	Unique	ID :		For	Group Po	licy installation	Jp Status	Au	iditing
Search 🔎 🔎				For	manual ir	nstallation			
ABCDEFGHIJK	F8E4A7	62-5015-40	C9-BA74-	32878597	03/19/2	018 12:45:58	Disabled	\checkmark	Enabled
ANT2	02DB2F	CB-B2DA-4	4466-BD 44	-4CF586	03/19/2	018 10:29:19	Disabled	\checkmark	Enabled
DEVDM-SP10	C69382	3E-4D05-4(DBE-82A9-	DDFF313	02/28/2	018 15:04:51	Disabled	~	Enabled
NDRT26-PC2	55D0FB	A3-6F63-4	346-8342-1	6B40CB	03/19/2	018 12:46:46	Disabled	\checkmark	Enabled
NDRT35-ANANT	400E62	38-EB0A-49	92B-849E-	451108E	No Last	Update Present	Disabled		Disabled
NDRT44-MDW7	785444	97-81EC-46	5F-AECA-	08309805	03/19/2	018 12:46:37	Disabled	~	Enabled
NDRT44-W10	C67258	A8-33BB-4/	412-9082-8	3C81930F	03/19/2	018 12:47:06	Disabled	\checkmark	Enabled
RUCHI-EXCH16	44B51E	E3-BEC1-4	887-ADAC	A39177	02/24/2	018 03:58:47	Disabled	\checkmark	Enabled
RUCHI-VM3	A5CEDF	F1F-335C-4	5E6-A2EB	-76127E3	No Last	Update Present	Disabled		Disabled
SERVER2016-R2	0EB61C	8D-F3F5-4	D8F-97A2-	9A3838C	03/12/2	018 15:47:49	Disabled	\checkmark	Enabled
SERVER2016-R2	C02FA9	B4-99A9-4	7F1-A6E0-I	EC985DA	03/19/2	018 12:47:04	Disabled	\checkmark	Enabled
SHEETAL-PC2	177A3F	68-1D08-49	916-8F76-3	1F7FEBA	03/19/2	018 12:47:00	Disabled	\checkmark	Enabled
TARUNEXCH16	43D7CE	B1-2A1D-4	5E3-AEE6	-2D65B9	No Last	Update Present	Disabled	\checkmark	Enabled
TEMP1	CDC274	438-9C54-4	F08-BBCO-	763ED18	02/26/2	018 12:29:29	Disabled	~	Enabled
WINDOWS7-PC	D07D27	766-C533-4/	43D-8295-	0917201	03/19/2	018 12:47:27	Disabled	\checkmark	Enabled

Figure 4.14 For Group Policy Installation

Step 3. Provide the path to save the setup file in Enter Path, input IP address of the server, and click OK.

x



Employee Desktop (Live) Viewer			×
Create Setup			
Enter Path : *			
C:\Users\aftaba\Documents	Browse		
Server Local IP : *			
192 . 168 . 50 . 35			
Server Global IP : (Optional)			
· · ·			
Server Global IP Address			
* Create setup for installing the agent manually. You need to copy the setup on WorkGroupcomputers OR computers where remote installation is not possible.	on the	ОК	Cancel

Figure 4.15 Enter Path and Local Server IP

NOTE - Use the Global IP address to access the agent system over the Internet.

Step 4. The setup gets created at the entered location. You will get a message that a stand-alone configuration is created for manual installation. Click **OK**.





Agent Configuration

Configure Agents on the computers which you want to monitor.

		Install Agent	Create Se	tup 👻	Uninstall Agent	Uninstaller		Refresh
Host Name	Unique	ID :		Last Re	ceived File Update	Pop-Up Status	Audit	ing
Search 🔎 🔎								
ABCDEFGHIJK	F8E4A7	62-5015-40C9-BA7	4-32878597	03/19/2	018 12:45:58	Disabled	🖂 E	nabled
ANT2	02DB2F	CB-B2DA-4466 Em	nployee Deski	top Live	Viewer 🗙	Disabled	- E	nabled
DEVDM-SP10	C69382	3E-4D05-40BE-				Disabled	🖂 E1	nabled
NDRT26-PC2	55D0FB	A3-6F63-4846-(N	/anual Ad	gent Installer	Disabled	🖂 E	nabled
NDRT35-ANANT	400E62	38-EB0A-492B-		reated.	,	Disabled	D	isabled
NDRT44-MDW7	7854449	97-81EC-465F-4				Disabled	V E	nabled
NDRT44-W10	C67258	A8-33BB-4412-	_		_	Disabled	🖂 E1	nabled
RUCHI-EXCH16	44B51E	E3-BEC1-4887-		OK		Disabled	🖂 E	nabled
RUCHI-VM3	A5CEDF	F1F-335C-45E6		HO East	opage riesent	Disabled	D	isabled
SERVER2016-R2	OEB61C	8D-F3F5-4D8F-97A	2-9A3838C	03/12/2	018 15:47:49	Disabled	🗸 E	nabled
SERVER2016-R2	C02FA9	B4-99A9-47F1-A6E	0-EC985DA	03/19/2	018 12:47:04	Disabled	🖂 E1	nabled
SHEETAL-PC2	177A3F	68-1D08-4916-8F76	5-31F7FEBA	03/19/2	018 12:47:00	Disabled	🗸 E	nabled
TARUNEXCH16	43D7CE	B1-2A1D-45E3-AE	E6-2D65B9	No Last	Update Present	Disabled	🖂 E1	nabled
TEMP1	CDC274	138-9C54-4F08-BBC	0-763ED18	02/26/2	018 12:29:29	Disabled	🖂 E1	nabled
WINDOWS7-PC	D07D27	766-C533-4A3D-829	95-0917201	03/19/2	018 12:47:27	Disabled	🖂 E1	nabled

Figure 4.15 Manual Agent Installer is created.

Create Group Policy on Server

It is time to create a Group Policy to add the setup in its environment. Just follow the steps mentioned below -

Step 1. Go to the domain, right-click it, and select Create a GPO in this domain.



属 Group Policy Manag	gement						_ 0 >
	ment ning10.com	Link Order	pm jects Group Policy Inheritanc GPO	Enforced No No No	ion Link Enabled Yes Yes Yes Yes Yes	GPO Status Enabled Enabled Enabled Enabled	WMI Filter None None None None
							F
reate a GPO in this doma	ain and link it to this container						

Figure 4.16 Create GPO

Step 2. Provide a new name to the Group Policy Object and click OK.



🛃 Group Policy Management							_ 🗆 🗙
🔜 File Action View Window Help							_ 8 ×
(= =) 2 📰 🗈 📰 🖸 📰							
Group Policy Management		traning10.c					
🖃 \land Forest: www.traning10.com			bjects Group Policy Inheritan	1 P.L	e 1		
🖃 🙀 Domains						,	1
		Link Order 🔺		Enforced			
Group Policy Modeling	金	1	Default Domain Policy	No No	Yes	Enabled	None
Group Policy Results		2	j≣j test j≣j test 1	No	Yes Yes	Enabled Enabled	None None
		4	🛒 Interactive logon poli.		Yes	Enabled	None
		5	test_gp	No	Yes	Enabled	None
	⇒						
New GP0		1	×				
Name:							
Demo_	gp						
Source	Starter GPO:						
(none)			•				
l (inclusion)							
		ОК	Cancel				
		•					• •
J							

Figure 4.17 New GPO name

Step 3. Now a Group Policy is created. Select it and go to its **Security Filtering** option and click **Add** button. It will open a wizard. Here, input the object name if you know (otherwise, click the **Advanced** button and search for it).



🛃 Group Policy Management	
🔜 File Action View Window Help	X
🗢 🔿 🗾 🖸 🛛 🖬	
Group Policy Management Forest: www.traning10.com Domains Default Domain Policy Default	Demo_gp Scope Details Settings Delegation Links Display links in this location: www.traning10.com The following sites, domains, and OUs are linked to this GPO: Location
Image: Select User, Computer, or Group ? Select User, Computer, or Group ? Select this object type: User, Group, or Built-in security principal User, Group, or Built-in security principal Object Types From this location: User, Group, com www.traning10.com Locations	Security Filtering The settings in this GPO can only apply to the following groups, users, and computers: Name
Enter the object name to select (examples): Everyone Advanced OK Cancel	
	Add Remove Properties WMI Filtering This GPO is linked to the following WMI filter: [snone>

Figure 4.18 Security Filtering

Step 4. After completing the security filtering, it is the time to edit the GPO and add the setup we had created earlier. Right-Click on GPO and click **Edit**.



📓 Group Policy Management	
🔜 File Action View Window Help	<u>_ 8 ×</u>
(= =) 🖄 🖬 🗙 🍳 📓 🖬	
Group Policy Management Forest: www.traning10.com Www.traning10.com Default Domain Policy Default Domain Polic	Demo_gp Scope Details Display links in this location: www.traning10.com The following sites, domains, and OUs are linked to this GPO: Ink Enabled Location
	WMI Filtering This GPO is linked to the following WMI filter:
	(none>
Open the GPO editor	

Figure 4.19 Edit GPO

Step 5. Now in User Configuration, select Windows Settings > Scripts. Finally, right-click on Logon and click Properties.



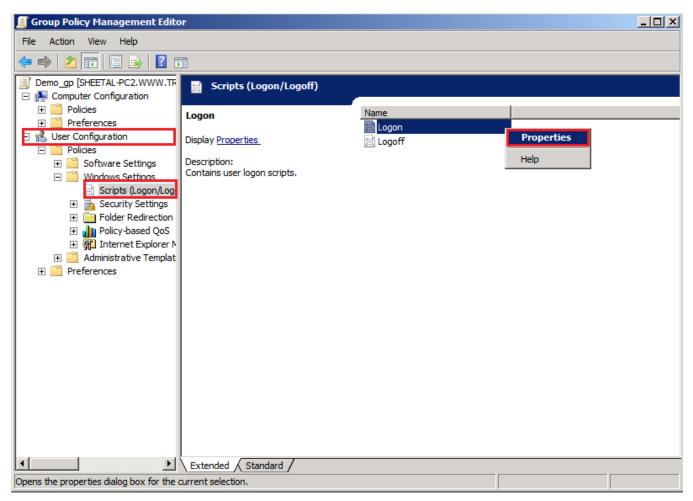


Figure 4.20 Log-on Properties

Step 6. In **Logon Properties**, click **Add** and browse the setup which you had created earlier in the Server Module for Group Policy installation.

📕 Group Policy Manage	ment	<u> </u>
🛃 File Action View	Window Help	_ 8 ×
🗢 🔿 🖄 📅 🗙		
📓 File Action View	Window Help G Constant Logon Properties Scripts PowerShell Scripts Logon Scripts for Demo_op Logon Scripts for Demo_op	
	Extended Standard	
	<pre></pre>	

Figure 4.21 Browse Agent Setup for GPO

Step 7. To update the changes, open the command prompt as Administrator, and run following command.





Figure 4.22 gpupdate

Step 8. Now, whenever the user will log-on to the domain, the Agent will be deployed on his/her system. The monitoring will be started after that.

4.3 Manual Installation

In this, you manually install agents on the target systems. For this, follow the steps:

Step 1. In the Home screen, click Agent Configuration.



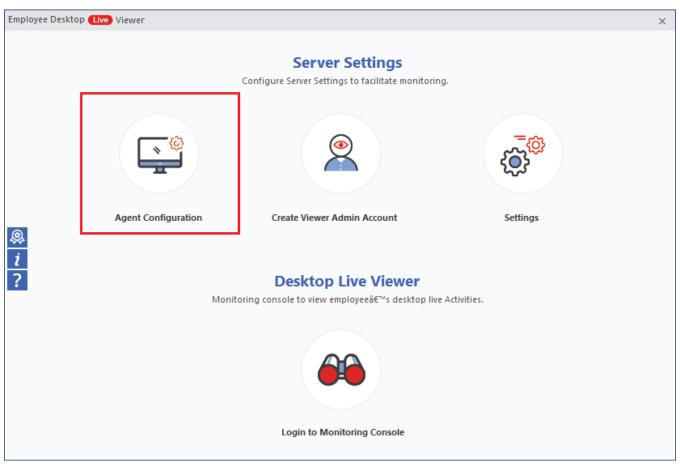


Figure 4.23 Agent Configuration

Step 2. Select For Manual installation option in the Create Setup drop-down.





Agent Configuration Configure Agents on the computers which you want to monitor.

	Install Agent	Create Setup	Uninstall Agent	Uninstaller	Refresh
Host Name	Unique ID :	For Group I	olicy installation	Jp Status	Auditing
Search 🔎 🔎		For manua	linstallation		
ABCDEFGHIJK	F8E4A762-5015-40C9-BA74	·3287B597 03/19.	/2018 12:45:58	Disabled	🖂 Enabled
ANT2	02DB2FCB-B2DA-4466-BD4	A-4CF586 03/19.	/2018 10:29:19	Disabled	🖂 Enabled
DEVDM-SP10	C693823E-4D05-40BE-82A9	DDFF313 02/28	/2018 15:04:51	Disabled	🖂 Enabled
NDRT26-PC2	55D0FBA3-6F63-4846-8342-	16B40CB 03/19.	/2018 12:46:46	Disabled	🖂 Enabled
NDRT35-ANANT	400E6238-EB0A-492B-849E	-451108E No La:	st Update Present	Disabled	Disabled
NDRT44-MDW7	78544497-81EC-465F-AECA	-08309805 03/19.	/2018 12:46:37	Disabled	🖂 Enabled
NDRT44-W10	C67258A8-33BB-4412-9C82	8C81930F 03/19.	/2018 12:47:06	Disabled	🖂 Enabled
RUCHI-EXCH16	44851EE3-BEC1-4887-ADA0	C-A39177 02/24.	/2018 03:58:47	Disabled	🔽 Enabled
RUCHI-VM3	A5CEDF1F-335C-45E6-A2EE	3-76127E3 No La:	st Update Present	Disabled	Disabled
SERVER2016-R2	0EB61C8D-F3F5-4D8F-97A2	2-9A3838C 03/12	/2018 15:47:49	Disabled	🔽 Enabled
SERVER2016-R2	C02FA9B4-99A9-47F1-A6E0	-EC985DA 03/19.	/2018 12:47:04	Disabled	🔽 Enabled
SHEETAL-PC2	177A3F68-1D08-4916-8F76-	31F7FEBA 03/19.	/2018 12:47:00	Disabled	🔽 Enabled
TARUNEXCH16	43D7CEB1-2A1D-45E3-AEE	6-2D65B9 No La:	st Update Present	Disabled	🔽 Enabled
TEMP1	CDC27438-9C54-4F08-BBC0)-763ED18 02/26.	/2018 12:29:29	Disabled	🔽 Enabled
WINDOWS7-PC	D07D2766-C533-4A3D-8295	5-0917201 03/19.	/2018 12:47:27	Disabled	🔽 Enabled

Figure 4.24 Manual Installation

Step 3. Enter the path to save the setup file, input IP address of the Server, and click OK.

x



Employee Desktop (Live) Viewer			×
Create Setup			
Enter Path : *			
C:\Users\aftaba\Documents	Browse		
Server Local IP : *			
192 . 168 . 50 . 35			
Server Global IP : (Optional)			
· · ·			
Server Global IP Address			
* Create setup for installing the agent manually. You need to copy the setup on WorkGroupcomputers OR computers where remote installation is not possible.	on the	ок	Cancel

Figure 4.25 Create Setup File

NOTE- Use the Global IP address to access the agent system over the Internet

Step 4. The setup gets created at the specified location. You will get a message that a **Manual Agent Installer** is created. Click **OK**.



Employee Desktop **Live** Viewer



Agent Configuration Configure Agents on the computers which you want to monitor.

	Install Agent	Create Setup 👻	Uninstall Agent	Uninstaller	Refresh
Host Name	Unique ID :	Last Re	ceived File Update	Pop-Up Status	Auditing
Search 🔎 🔎					
ABCDEFGHIJK	F8E4A762-5015-40C9-BA74	-32878597 03/19/2	2018 12:45:58	Disabled	🔽 Enabled
ANT2	02DB2FCB-B2DA-4466 Em	ployee Desktop 🚺	Viewer 🗙	Disabled	🔽 Enabled
DEVDM-SP10	C693823E-4D05-40BE-			Disabled	🔽 Enabled
NDRT26-PC2	55D0FBA3-6F63-4846-(🕋 Manual A	gent Installer	Disabled	🔽 Enabled
NDRT35-ANANT	400E6238-EB0A-492B-	Created.		Disabled	Disabled
NDRT44-MDW7	78544497-81EC-465F-4			Disabled	🔽 Enabled
NDRT44-W10	C67258A8-33BB-4412-			Disabled	🔽 Enabled
RUCHI-EXCH16	44B51EE3-BEC1-4887-	ΟΚ		Disabled	🔽 Enabled
RUCHI-VM3	A5CEDF1F-335C-45E6		opage nesent	Disabled	Disabled
SERVER2016-R2	0EB61C8D-F3F5-4D8F-97A	2-9A3838C 03/12/2	2018 15:47:49	Disabled	🔽 Enabled
SERVER2016-R2	C02FA9B4-99A9-47F1-A6E0	-EC985DA 03/19/2	2018 12:47:04	Disabled	🔽 Enabled
SHEETAL-PC2	177A3F68-1D08-4916-8F76	31F7FEBA 03/19/2	2018 12:47:00	Disabled	🔽 Enabled
TARUNEXCH16	43D7CEB1-2A1D-45E3-AEE	6-2D65B9 No Last	Update Present	Disabled	🔽 Enabled
TEMP1	CDC27438-9C54-4F08-BBC	0-763ED18 02/26/2	2018 12:29:29	Disabled	🔽 Enabled
WINDOWS7-PC	D07D2766-C533-4A3D-829	5-0917201 03/19/2	2018 12:47:27	Disabled	🖂 Enabled

Figure 4.26 Setup is created

Step 5. Now you will have to manually take the Setup file to the agent system and install it there.

As soon as the agent system is installed the Monitoring tool, it will instantly be accessible for monitoring.



4.4 Uninstall Agent

The agent of Employee Desktop Live Viewer can be uninstalled from the target computer(s) in two ways:

- a. Through Viewer
- b. Manually

Uninstall Agent through Viewer:

To uninstall agent through Viewer, follow the steps -

Step 1. Select Agent configuration on the Home screen.

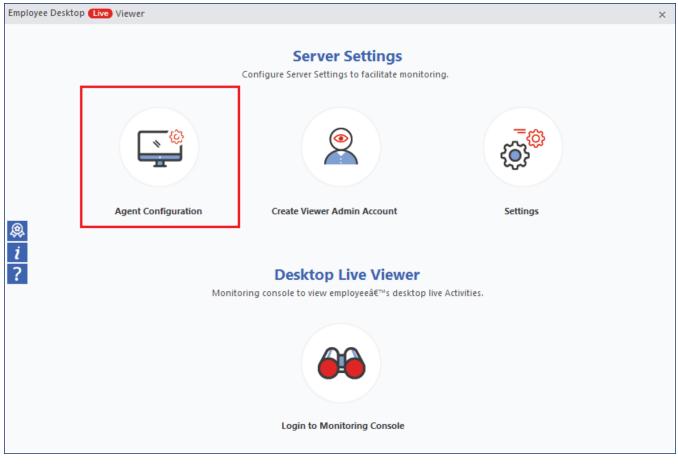


Figure 4.27 Agent Configuration

Step 2. Click Uninstall Agent.



×

Employee Desktop **Live** Viewer



Agent Configuration Configure Agents on the computers which you want to monitor.

		Install Agent	Create Se	tup 👻	Uninstall Agent	Uninstall	er	Refresh
Host Name	Unique	ID :		Last Re	ceived File Update	Pop-Up Statu	us Auditi	ng
Search 🔎								
WORKSTATION	03FFB6	1C-0B75-411F-9058-	5F6A4A30	03/15/2	018 12:57:31	 Enabled 	🗸 En	abled
						Γ	ОК	Cance

Figure 4.28 Uninstall Agent

Step 3. Select the agent(s) which you no longer want to monitor and click Uninstall.



Employ	vee Desktop (Live) Viewer			×
U	ninstall			
~	Select All			
	Host Name	IP Address	Last Received File Update	
	Search 🔎			
~	WORKSTATION-PC	192.168.50.35	03/15/2018 12:57:31	
4			•	
			Uninstall Cancel	

Figure 4.29 Select Agent System

Now monitoring will be stopped on the target system.

Uninstall Agent Manually:

To uninstall agent manually -

Step 1. Double-click My Computer icon on the desktop.

Step 2. Select the drive where Windows operating system is installed. (here we will select the drive C)

Step 3. Double-click the C drive and select the Windows folder. Double-click the selected folder to view the folder contents.

Step 4. Select and double-click the System32 folder to see its contents.

Step 5. Find and double-click NU_SR_Uninstall.exe

Step 6. After the setup gets executed, files services.exe and svchost.exe will get removed from the ZX_Ag and ZX_Wh folders within the System32 folder.

Step 7. This will ensure that the Agent has been successfully uninstalled from the target computer.



5. Viewer Admin Account

You can create, modify, and delete Viewer Admin accounts to whom you can delegate monitoring rights of all or some selected computers.

5.1 Create Viewer Admin Account

To add a Viewer Admin account to monitor a host system, follow the below-written steps -

Step 1. Click Create Viewer Admin Account on the Home Screen.

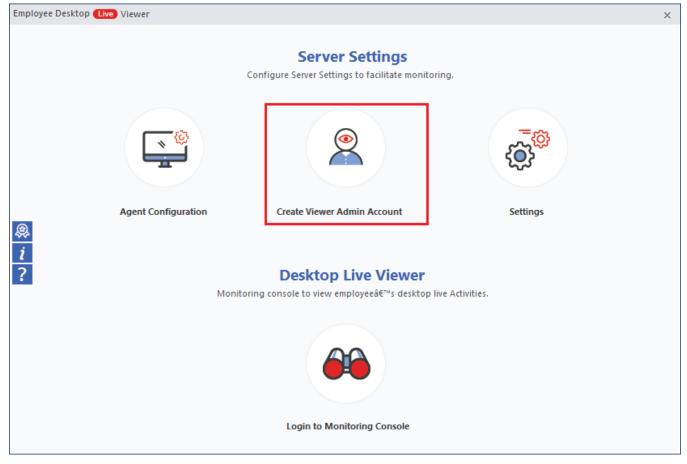


Figure 5.1 Viewer Admin Account

Step 2. Click Add.



Employee Desktop	Live Viewer				×
		Admin Account		r monitoring.	
			Add	Modify	Delete
UserName			Access		
AFTAB			All Computers		>
				OK	Cancel

Figure 5.2 Add Admin

Step 3. Input a Name and Password and select the target computers you want this administrator to monitor.



Employe	e Desktop (Live) Viewer					×
Cro	eate Viewer Admin acc	ount				
Usen	name					
Pras	shant					
Pass	word					
•••	•••••					
~						
	rights to monitor					
All C	omputers					
Sele	ct from List		1			
	Host Name	Last Mod	lified			
	Search P WORKSTATION-PC)18 12:57:31			
\checkmark	WORKSTATION-FC	03/13/20	110 12.37.31			
•					►	
				ОК		Cancel

Figure 5.3 Input Admin details

The Viewer Admin account gets created. And it can monitor the assigned number of agent system(s) easily.

5.2 Modify Viewer Admin Account

To modify the Admin Account details, follow the steps -

Step 1. Select the Viewer Admin Account and click the Modify button.



Employee Desktop	Live Viewer	×
	Create Viewer Admin Accounts Create Viewer Admin accounts who will have rights to login to Live Viewer for monitoring.	
	Add Modify Delete	
UserName	Access	
AFTAB	All Computers	
PRASHANT	All Computers	
<		>
	OK Can	cel

Figure 5.4 Modify Admin

Step 2. Here you can make the desired changes in the Administrator account details. Then click OK.



Employee Desktop Live Viewer	x
Create Viewer Admin acc	ount
Usemame	
PRASHANT	
Password	
•••••	
Give rights to monitor	
All Computers	•
Select All	
Host Name	Last Modified
Search 🔎	
WORKSTATION-PC	03/15/2018 12:57:31
4	•
	OK Cancel

Figure 5.5 Change details

Now you can use the Administrator account with the changed details.

5.3 Delete Viewer Admin Account

You can delete any Viewer Admin Account using the following steps -

Step 1. Select an account and click Delete button.



Employee Desktop	Live Viewer	×
	Create Viewer Admin Accounts Create Viewer Admin accounts who will have rights to login to Live Viewer for monitoring.	
	Add Modify Delete	
UserName	Access	
AFTAB	All Computers	
PRASHANT	All Computers	
۲.	>	*
	OK Cance	

Figure 5.6 Select Account to Delete

Step 2. The wizard will ask for confirmation to delete the admin account. Click Yes



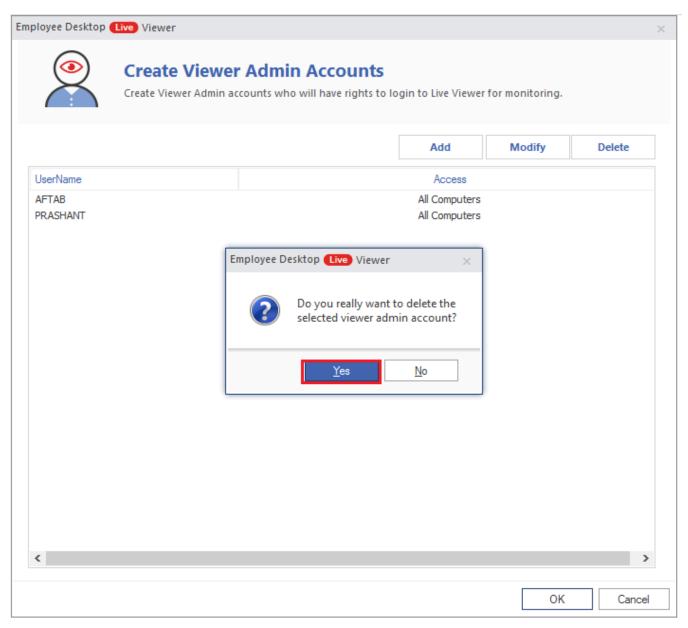


Figure 5.7 Click Yes to delete Admin

The admin account gets deleted.

6. Settings

The Employee Desktop Live Viewer tool has a plethora of advanced settings that help users to manage the monitoring job according to their requirements:

Step 1. Click the Settings option on the Home Screen.



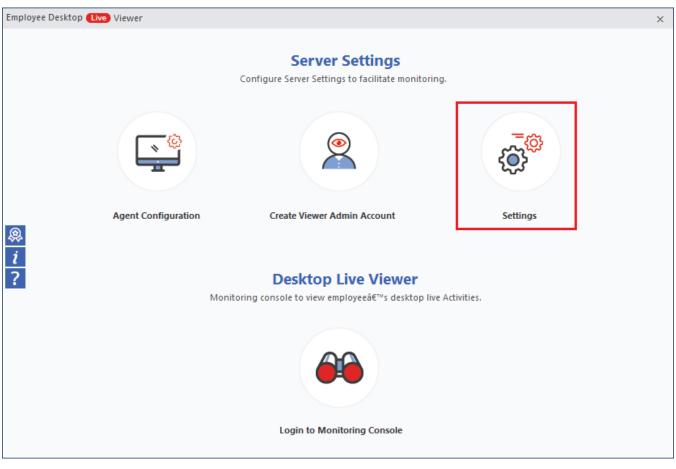


Figure 6.1 Settings

Step 2. In General Settings window, multiple settings available. You can change the settings if required.



Employee Desktop Live Viewer	×
General Settings Define Recording Location, Retention Time, Image Quality and Notifications.	
Recording Location	
Save Recordings At :	
C: \Program Files (x86) \Employee Desktop Live Viewer - Server Module Browse Space Available : 42.00 GB	
Retention Settings	
Auto Delete Recordings Older than : 7	
Auto Delete the Oldest Date Recordings when the space left on Drive is less than : 10 GB	
Picture Quality Settings	
✓ Picture Quality : 50 % ▼	
Set Viewer's Monitoring Speed as 1 rame per 1 Seconds.	
Pop Up Notification Settings	
Default Notification Frequency : 30 iminutes	
Customize	
Dear All, To increase the organisation work performance, it is de	
OK Ca	ncel

Figure 6.2 General settings

• Recording location

The recording location is the location where your recordings are saved. It also shows the available space.

• Retention settings

Retention settings denote the options to auto-delete the recordings.



You can delete recordings older than the desired days. You can choose to delete the recordings as older as 60 days. Next option is to auto delete the oldest records when the space left on the drive in less than a specified limit. The maximum limit you can choose for this is 60 GB.

• Picture quality settings

The first option in Picture quality settings lets you select the picture quality as much as 100%.

The Second option lets you choose frame per seconds. The maximum frame limit is 6 and seconds limit is 60.

• Pop-up Notification settings

In pop-up-notification settings, you can customize the text which you want the user to see as a pop-up message at different intervals. The maximum Notification Frequency is 120 minutes.

7. Start Monitoring with Employee Desktop Live Viewer

After installing agents and creating Viewer Admins, you can now watch the activities on employee's computer without his/her knowledge. Just follow the steps here –

Step 1. Click Login to Monitoring console icon on the Home Screen.

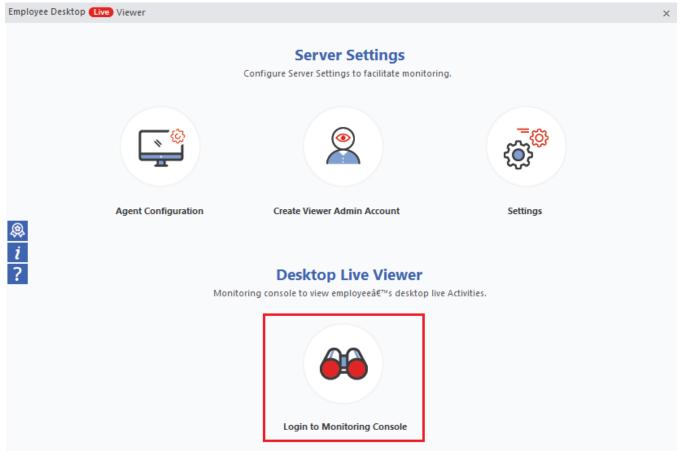


Figure 7.1 Monitoring console



Step 2. Now input the Viewer Admin account, password, and Server IP address. Finally, click Login.

Employee Desktop Live Viewer	×
Desktop Live Viewer Console	
Login with Viewer Admin Account	
Login Name:	
Aftab N	1
Password:	_
•••••	
Server IP address (where server services are running)	
192.168.50.66	•
Need Help? Cancel	

Figure 7.2 Login to Admin Account

Step 3. Now you are logged in. You can view all the computers on which you have the viewing rights.



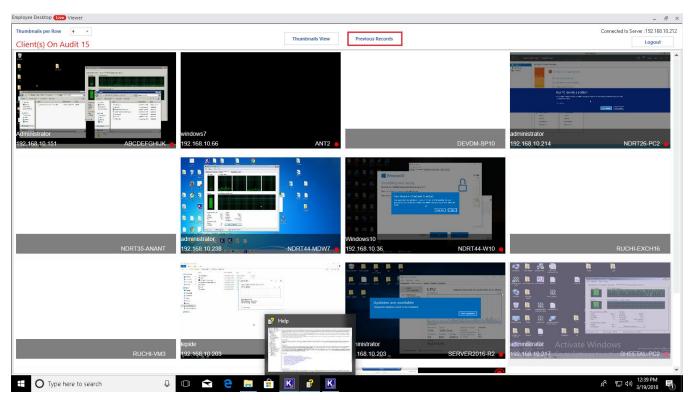


Figure 7.3 Thumbnail view

Here you can perform multiple actions after right-clicking any auditing computer icon-

- Lock the computer.
- Restart the computer.
- Log off the computer.
- Send a short message (maximum 200 characters).

Note: On the top-left hand, you can see a drop-down list **Thumbnails per view**. You can select maximum **06** screens per row.

Client(s) On Au	Thumbnails per Row	5	-
4	Client(s) On Au	2 (3	
		4 5	

Figure 7.4 Thumbnails per row

If you change the settings of thumbnails per view, the desired changes will become live the next time you log in to the viewer.



7.1 View previous records

Employee Desktop Live Viewer tool allows you watch previous records as well (videos are saved in .avi format). You can specify a date range and get all the videos of that period. The steps are:



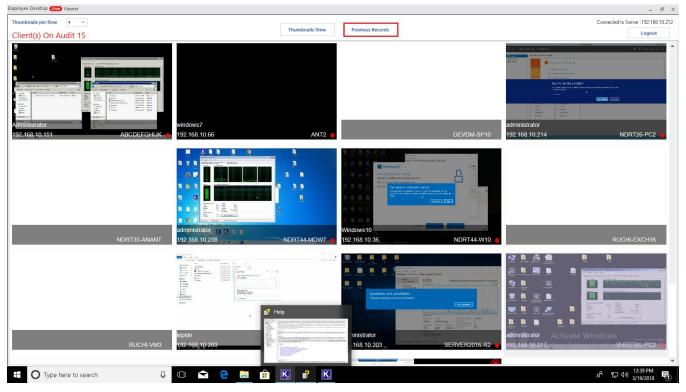


Figure 7.5 Previous records

Step 2. First, select a date range and click **Generate**. It will display all the videos available for different hosts. Select any host to see the number of video files available to download. As soon as you click the video file, it will start playing in the video player on the left-pane. Click **Download** to download the file.



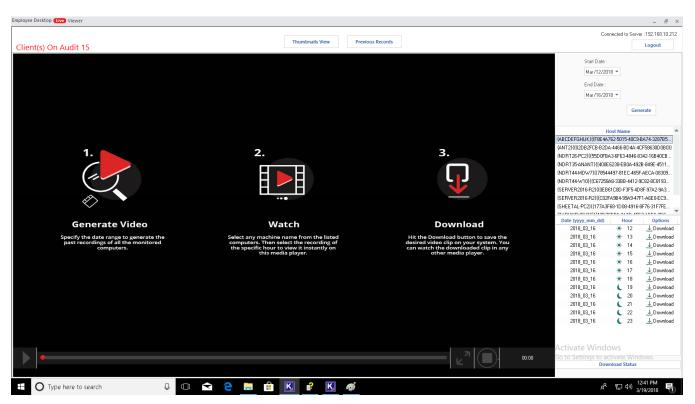


Figure 7.6 Download Video



8. Conclusion

The Configuration Manual is handy to configure and use the program to monitor the daily activities of the employees of your organization. Learn more at <u>https://www.nucleustechnologies.com/employee-desktop-live-viewer.html</u>

9. Support

Connect to our experts immediately while facing any issues during installation, configuration, or associated matters.

Product Experts	Technical Gurus
USA/Canada: +1-800-814-0578	USA/Canada: +1-800-814-0578
UK/Europe: +44 (0) -845-594-3766	UK/Europe: +44(0)-800-088-5478
Rest of the World: +91 (0) -991-004-9028	Rest of the World: +91(0)-991-085-4291

Additionally, you can connect with us at <u>https://www.nucleustechnologies.com/Contact.html</u> to submit your query, or chat with one of our support team.

Moreover, you can write to us to the following email addresses:

- <u>sales@nucleustechnologies.com</u> (for Sales Queries)
- support@nucleustechnologies.com (for Support Queries)

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